

# User Manual

## Stama Micro

Part no.: 2025-0180



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[www.milanordic.dk](http://www.milanordic.dk)



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# PREFACE

## Dear Customer

Welcome to MILA Nordic's User Manual.

This user manual provides essential information on the installation, operation, safety precautions, troubleshooting, and emergency procedures related to the following battery pack: Micro Stama, part number 2025-0180 (hereafter referred to as "battery"), developed and manufactured by MILA Nordic ApS.

We urge you to read this manual carefully before using the battery to ensure safe and correct operation. Please note that MILA Nordic cannot be held responsible for any accidents or damage resulting from incorrect use.

MILA Nordic ApS is the manufacturer and legal battery producer. GMR Maskiner is responsible for machine integration and first-line customer support unless otherwise agreed.

This user manual complies with the information requirements of the EU Battery Regulation (EU) 2023/1542 regarding safe use and disposal.


**Your safety is our priority**



# INTRODUCTION

The battery is a rechargeable 25.6 V, 120 Ah lithium iron phosphate (LiFePO<sub>4</sub>) battery pack. It is intended as a power source for industrial equipment such as electric highlifters, pallet jacks, utility vehicles and similar 24 V DC machinery.

The battery delivers high performance, extended lifespan, and enhanced safety when installed and operated according to the instructions outlined in this user manual and the accompanying product datasheet.

 **CAUTION:** Improper use, installation, or handling may result in equipment failure, battery damage, or serious safety hazards. Always follow the instructions to ensure safe and reliable operation.

## **CRITICAL SAFETY WARNINGS** (READ FIRST)






- Only use chargers approved by MILA Nordic.
- Do not exceed the electrical or temperature limits specified in the product datasheet.
- Do not expose the battery to water, fire, or mechanical impact.
- Immediately disconnect the battery if it emits unusual heat, smoke, or odor.
- Do not open, disassemble or modify the battery.
- Do not short-circuit the terminals.
- Use only in applications that match the battery's specified voltage and current range.
- Do not use the battery if it shows visible signs of damage, swelling, or leakage.

 **CAUTION: Failure to follow these instructions will void all warranty claims and liability from MILA Nordic.**

# SYMBOL EXPLANATION

The symbols displayed on the battery label comply with ISO 7010, the EU Battery Regulation (EU) 2023/1542, the CE marking requirements, and the RoHS Directive 2011/65/EU.

Please refer to this section for guidance on their meaning and safe handling of the battery.

Symbol	Description
	<p>CE Mark – Indicates compliance with relevant EU directives on safety, health, and environmental protection.</p>
	<p>(Waste Electrical and Electronic Equipment Directive) – This symbol indicates that the battery shall not be disposed of with household waste.</p>
	<p>Recyclable – Indicates that the product or its packaging is recyclable and should be disposed of via appropriate collection and recycling systems.</p>
	<p>RoHS Compliant – Indicates that the battery complies with the Restriction of Hazardous Substances Directive (2011/65/EU). It contains no more than the permitted levels of lead, mercury, cadmium, hexavalent chromium, PBB, and PBDE.</p>
	<p>Voltage Warning – Indicates that the battery contains circuits with hazardous voltage. Risk of electric shock if handled improperly.</p>
	<p>Battery Leakage Hazard – Indicates a risk of electrolyte leakage from the battery. Leaking fluid may be corrosive and cause chemical burns.</p>


# GENERAL USE GUIDELINES

To ensure safe and reliable operation, use the battery only in environments that meet the following conditions:

- **Keep dry and clean:** Protect the battery from moisture, liquids, and dust accumulation.
- **Stay within specified conditions:** Operate the battery only within the environmental and electrical limits defined in the datasheet.
- **Ensure secure mounting:** Mount the battery securely to prevent movement or mechanical stress during use or transport.
- **Avoid environmental hazards:** Keep the battery away from direct sunlight, open flames, heat sources, vibration, corrosive substances, and conductive dust.
- **Use only approved chargers:** Unapproved chargers may cause overheating, fire, or permanent damage.
- **Do not immerse or pressure wash:** The battery is IP44-rated: splash-resistant but not waterproof or suitable for high-pressure cleaning.
- **Keep connectors clean and dry:** Dirty or corroded terminals may cause poor contact or damage.
- **Avoid excessive shock or vibration:** Do not expose the battery to strong impacts or continuous vibration.
- **Do not modify:** Do not drill, paint, cover labels, or structurally alter the battery housing or connectors.
- **Maintain label visibility:** Ensure that safety markings, serial numbers, and QR codes remain clean and unobstructed at all times.

 **CAUTION: Failure to follow these instructions will void all warranty claims and liability from MILA Nordic.**

# PRE-INSTALLATION

 **WARNING:** Do not use the battery if it has been dropped, subjected to severe shock or impact, excessively handled, or shows any signs of physical damage. Doing so may pose serious safety risks.

Always ensure that the equipment is powered off before connecting or disconnecting the battery. Before installation, ensure the battery and all connectors are undamaged and dry.

Observe the following safety measures:

- Do not reverse polarity. Always match the + and – markings, see page 9.
- Do not connect batteries in series or parallel unless explicitly authorized by MILA Nordic.
- Avoid direct contact with terminals as this may cause electric shock.
- Ensure no metal tools or conductive materials come into contact with the terminals during installation.
- Mount the battery securely to prevent movement or mechanical stress during operation.
- The battery can be installed in any orientation, provided that connectors are protected.

# POST-INSTALLATION

After installation, verify that the battery is functioning correctly. This includes checking:

- Voltage level
- Charging and discharging behavior
- Status indicators (LEDs on external display or via MILA Nordic app)

If any irregularities are observed—such as failure to charge, lack of output, or abnormal readings - stop operation immediately and refer to the “Troubleshooting” section on page 18 for further guidance.

Before first use, fully charge the battery using an approved charger. This initial charge helps balance the cells and ensures optimal performance and lifespan.

The battery communicates via CAN (Controller Area Network). Ensure that a proper CAN connection has been established. Verify that key parameters, such as voltage, current, temperature, and State of Charge (SoC), are correctly transmitted to and received by the system.

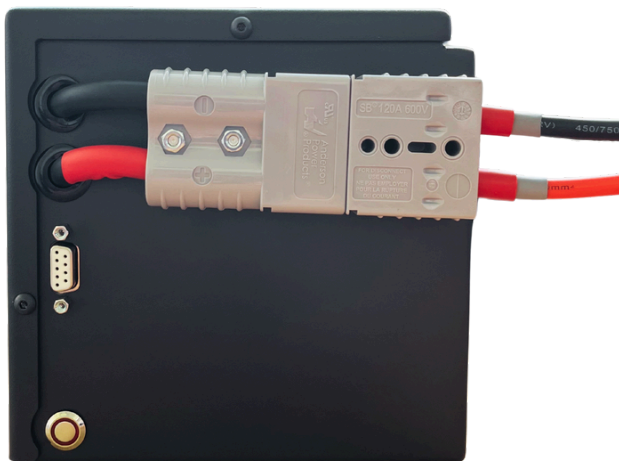
# CHARGING

## Charging

Charging refers to the process of replenishing the battery's energy by connecting it to an external charger. To ensure long battery life and safe operation, charging must always be performed under the correct conditions and with approved equipment.

## Connecting the Charger

To charge the battery, connect it to a MILA Nordic-approved charger using the designated power connector, see picture 1. Always ensure that the connector is clean, undamaged, and fully inserted before starting the charging process. The electrical load must be disconnected during charging.



Picture 1: Connected



Picture 2: + / - Terminals

### **WARNING**

#### **Only use chargers approved by MILA Nordic**

Using an unapproved charger may result in overheating, fire, or permanent battery damage. Failure to follow these instructions will void all warranty claims and liability from MILA Nordic.

# CHARGING

## Charging Specifications

Charging must always comply with the Product Datasheet:

- Maximum charging voltage: 28.5 V
- Maximum charging current: 25 A
- Permissible charging temperature range: 0 °C to 55 °C

Always charge in a dry environment, away from direct sunlight, excessive dust, or flammable materials.

## Battery Management and Data Logging

The integrated Battery Management System (BMS) continuously monitors voltage, current, and temperature during charging. It will interrupt the process if any parameter exceeds safety thresholds. Charging data is stored in internal logs for diagnostics and support purposes.

## Approved Chargers

✓ CTEK 2420 Art. nr 40-274 (24V 20A 230VAC) with GMR Maskiner charging algorithm installed.

## Charging Behavior

The battery supports opportunity charging, meaning it can be charged at any time without reducing lifespan or causing memory effects.

## In Case of Emergency

If abnormal behavior occurs (e.g. smell, smoke, unusual heat), immediately disconnect the charger and isolate the battery.

Do not restart charging before the issue has been identified and resolved.

After charging, disconnect the charger carefully and inspect all connectors for damage or contamination.

# DISCHARGING

## Discharging

Discharging occurs when the battery supplies power to connected equipment. Proper discharging ensures stable performance and helps prevent damage caused by overloading or deep discharge, see page 12.

## Connecting to Equipment

To discharge, connect the battery's power connector to the equipment's matching plug.

Always ensure that:

- The positive terminal (+) is connected to the equipment's positive input, and the negative terminal (-) is connected to the negative input, see picture 1 and 2 on page 9.
- The connection is secure and properly aligned to avoid arcing or connector damage
- The equipment is turned off during connection

## Discharge Limits

Discharge current and duration must always remain within the limits specified in the Product Datasheet. Exceeding these limits may trigger the battery's protective shutdown or cause irreversible cell degradation.

## After Use

Recharge the battery to at least 20% State of Charge (SoC) if it is to be used again soon. For prolonged storage, recharge to approximately 80% SoC.

# DEEP DISCHARGE

## What Is Deep Discharge?

If the battery's voltage drops below a critical level, it may suffer irreversible damage; a condition known as deep discharge.

## Built-In Protection

To prevent this, the integrated Battery Management System (BMS) continuously monitors individual cell voltages and automatically disconnects the output if any cell falls below the under-voltage threshold. This under-voltage cutoff is a built-in safety feature, not a recommended operating state.

### **WARNING: Risk of Permanent Failure**

It is the user's responsibility to monitor charge levels and recharge the battery before this state is reached. Leaving the battery in an under-voltage condition for an extended period can result in total depletion, rendering the battery permanently unusable and requiring disposal.

### **CAUTION: Failure to follow these instructions will void all warranty claims and liability from MILA Nordic.**



# RESET BUTTON

## Function and Purpose

The reset button is a small, physical button located on the battery, see picture 3. It allows the user to manually restart the battery after a protective shutdown. Such shutdowns are triggered by the Battery Management System (BMS) in response to conditions such as over-current, deep discharge, or extreme temperatures. Once the fault condition has been resolved, the battery must be manually reactivated by pressing the reset button.

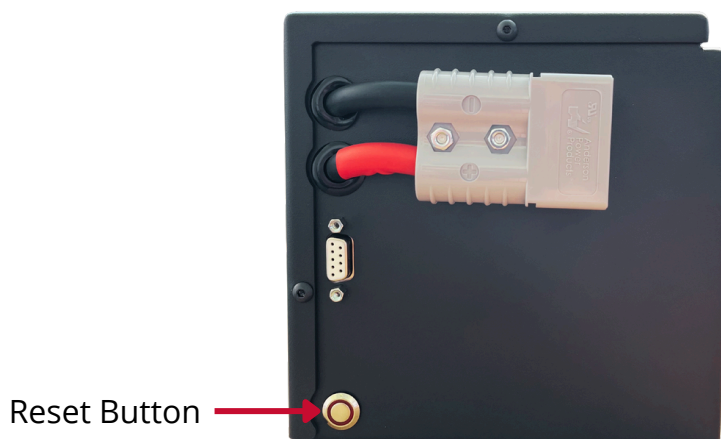
## Before using the reset button

Ensure that the fault condition is no longer present (e.g. charging has completed, temperature is within range, wiring is correct). Then press and hold the button for 3 seconds to reinitialize the battery.

## Emergency Wake-Up Function

In critical situations where the battery has fully shut down - such as after severe undervoltage due to prolonged deep discharge - the reset button can be used to temporarily reopen the power port for 30 seconds. This gives the user a limited window to connect a charger and begin restoring voltage. Once the battery reaches a safe voltage level, it will automatically clear the error and resume normal operation.

**⚠ CAUTION: This function is intended for service use only and must not be used repeatedly. Do not repeatedly press the reset button without identifying and correcting the root cause. If the battery remains inactive or shuts down again, stop using it and contact GMR Maskiner support team.**



Picture 3: Reset button location

# STORAGE

**!** **CAUTION:** Do not store the battery in a fully discharged or fully charged state. This may lead to irreversible cell damage, capacity loss, and reduced lifespan.

## Environmental Conditions

To ensure optimal performance and long battery life, store the battery under the following conditions:

- In a dry environment
- Away from direct sunlight, corrosive substances, and heat sources
- Avoid storing in a fully discharged or fully charged state
- Protect all connectors from dust and moisture
- Avoid physical stress, shocks, or vibration
- Do not place the battery directly on the ground
- Do not stack heavy objects on top of the battery

## Storage Parameters

Recommended storage parameters:

- Short-term storage (<1 month): 0 °C to 35 °C
- Long-term storage (>1 month): 15 °C ± 5 °C
- Recommended SoC for long-term storage: ~80%
- Relative humidity: 5% to 75%

## After Long-Term Storage

If the battery has been in storage for more than 6 months, it is recommended to:

- Charge it to 100% SoC before use.
- Perform a full charge/discharge cycle to help rebalance the cells and verify usable capacity.

# CAN COMMUNICATION INTERFACE

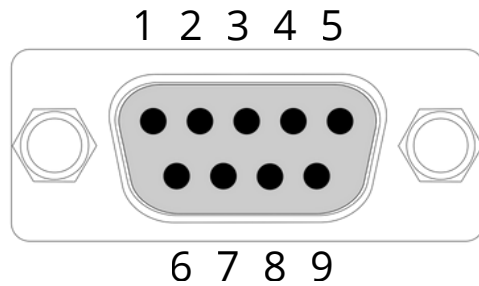
## CAN Integration Overview

The battery is equipped with a CAN interface (CAN 2.0A/B, 125 kbit/s) that enables real-time monitoring and integration with external systems such as motor controllers and vehicle displays. This communication is based on a proprietary MILA Nordic CAN protocol, available in .dbc, .dbf, and .cfx formats.

## CAN Connector (DB9 Female)

Use the following pinout when connecting the battery to a CAN interface:

Pin	Signal
2	CAN Low
3	Ground (GND)
6	Ground (GND)
7	CAN High



Pins 1, 4, 5, 8, and 9 are not connected.

## Diagnostic Tools

For CAN diagnostics and signal monitoring, MILA Nordic provides configuration files compatible with BUSMASTER:

- .dbc – CAN message and signal definitions
- .dbf – CAN database used for display or database-based processing
- .cfx – Signal watch configuration for visualizing live data in BUSMASTER

These files enable fast and reliable signal interpretation when connected via a compatible CAN interface (e.g. PEAK CAN USB).

To access CAN files and documentation, visit [www.milanordic.dk](http://www.milanordic.dk) (Document Hub) and enter the serial number printed on the battery label, see page 26.

# SAFETY PROTOCOL FOR DAMAGED BATTERIES

**⚠ WARNING:** If a battery has been dropped, exposed to impact, or shows visible signs of damage, do not use it.

Immediately move the battery to a safe, open area away from flammable materials and monitor it for at least 30 minutes. Place the battery on a non-conductive, fire-resistant surface such as concrete or ceramic tile.

If battery electrolyte comes into contact with skin or clothing, rinse immediately with water and seek medical attention if irritation occurs.

Keep it isolated from other equipment. Wear gloves and safety goggles when handling.

## **Warning signs include:**

- Excessive heat
- Swelling or deformation
- Smoke or unusual odors

If smoke or fire occurs, do not attempt to move the battery. Evacuate the area immediately and contact emergency services. For more detailed safety information, including emergency procedures and handling of damaged batteries, refer to the Safety Data Sheet (SDS) available from MILA Nordic.

Transport of damaged batteries must comply with ADR regulations. Contact MILA Nordic before shipment.

**⚠ CAUTION:** Any physical damage to the battery or failure to follow these instructions will void all warranty claims and liability from MILA Nordic.



# SAFETY AND EMERGENCY GUIDE

In the event of a battery-related emergency, follow these steps to ensure safety:

- If the battery emits smoke, sparks, or unusual odors, immediately disconnect the charger or electrical load — but only if it is safe to do so.
- Do not touch the battery directly or inhale any fumes. If possible, move the battery outdoors to a non-flammable, well-ventilated area.
- If the battery cannot be moved, isolate the area and prevent access.
- If fire occurs, follow local fire authority guidance for lithium-ion battery fires.

**! DANGER: Do not use water or carbon dioxide (CO<sub>2</sub>) extinguishers, as they may react with battery chemicals.**

- Call your local fire emergency services and inform them that it is a lithium-based battery fire.
- Evacuate the area if there is any risk to personnel or surrounding equipment.
- Only trained personnel should attempt to move or isolate a damaged battery.

**! CAUTION: Always wear protective equipment, such as gloves and safety goggles, when handling a damaged or overheating battery.**

# TROUBLESHOOTING

## Equipment Does Not Power On

If the machinery does not start, follow the steps below to determine whether the issue is related to the battery:

- Check that the battery is fully charged.
- Ensure the power connector is firmly inserted and properly aligned, see picture 1 & 2.
- Use a voltmeter to check whether there is voltage present on the battery terminals.
- Press the reset button located on the battery, see page 13.

## Battery Diagnostics

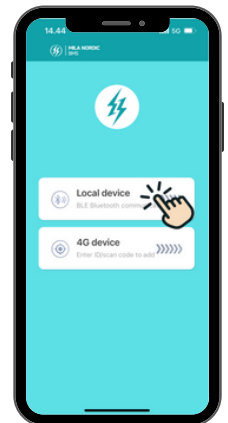
To perform battery diagnostics or share battery data with GMR Maskiner support team, follow these steps:

**1. Download the MILA Nordic App:** Search for "MILA Nordic" in the App Store or Google Play.



**2. Connect to the Battery**

Open the MILA Nordic app and make sure Bluetooth is enabled on your mobile device. Tap "Local device" button and stay within 0.5 meters of the battery. When the serial number appears, tap it to connect.



**3. Check Battery Status and Error Codes**

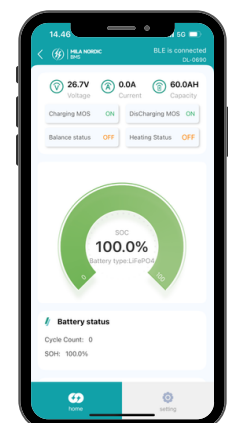
Once connected, the app will display battery data, including State of Charge (SoC), Voltage, Current, Temperature, Active error codes, if any are present.

**4. Submit Diagnostic Data**

If the issue persists, contact the GMR Maskiner support team. You will be asked to:

- Scroll to the bottom of the app
- Tap "Press and Share Historical Data..."
- Accept the prompt to send battery data to the support team.

After receiving the battery data, a support representative will contact you to assist with troubleshooting and next steps.

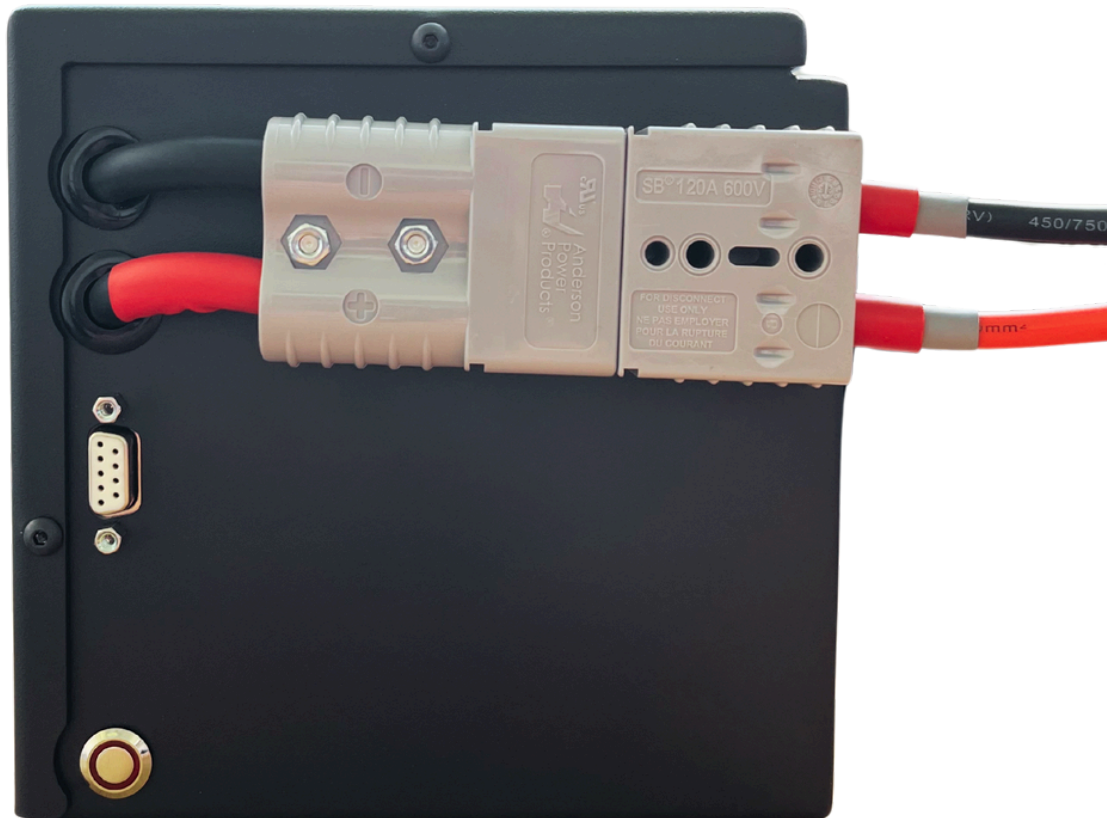


# TROUBLESHOOTING

## Battery Will Not Charge

If the battery does not begin charging, follow these steps:

- Ensure the charger is approved by MILA Nordic and is properly connected, as shown in picture 4.
- Ensure that both ambient temperature and battery temperature are within the range of 0°C to 55°C.
- Verify that the battery is not already fully charged
- Inspect the connector for dust, corrosion, or misalignment
- Check the MILA Nordic app for any active error codes
- If deep discharge protection has been triggered, press the reset button and connect the charger within 30 seconds.
- If the issue persists, contact GMR Maskiner support team.



Picture 4: Charging




# TROUBLESHOOTING

## Battery Management System (BMS)

Alarm Levels Explained:

- **Alarm 1: Early warning** – a value is approaching a limit. The battery continues to operate.
- **Alarm 2: Critical level** – the value has reached a safety limit. The battery function is partially or fully stopped to protect it.
- **Alarm 3: (if applicable)** - More severe fault or hardware-level emergency cutoff.
- **Recovery:** The value has returned to a safe range, and the battery resumes normal operation automatically.

This table below outlines the alarms and protections your battery may report, what they mean, and the appropriate user response. All names match the BMS display for easy identification. To help assess urgency, the "What You Can Do" row in the table is color-coded as follows:

-  Green: No action needed.
-  Yellow: Action recommended.
-  Orange: Action required.

BMS Message / Parameter	What it Means	What the Battery Does	What You Can Do
<b>Single cell over voltage protection</b> - Alarm 1	One cell is close to maximum voltage	Keeps charging	No action needed, just be aware the battery is nearly full
<b>Single cell over voltage protection</b> - Alarm 2	A cell is too highly charged	Charging stops	Let the battery rest or disconnect charger temporarily
<b>Single cell over voltage</b> - Recovery	Cell voltage returned to safe level	Charging resumes automatically	No action needed
<b>Total over voltage protection</b> - Alarm 1	Battery pack voltage is high	Charging continues	No action needed

Continued on the next page

# TROUBLESHOOTING

BMS Message / Parameter	What it Means	What the Battery Does	What You Can Do
<b>Total over voltage protection</b> - Alarm 2	Battery pack is overcharged	Charging stops	Check charger; restart charging after a pause
<b>Total over voltage</b> - Recovery	Pack voltage has dropped to safe level	Charging resumes	No action needed
<b>Single cell under voltage</b> - Alarm 1	One cell is getting low	Discharging continues with alarm	Charge the battery soon
<b>Single cell under voltage</b> - Alarm 2	One cell is too empty	Discharging stops	Charge the battery
<b>Single cell under voltage</b> - Recovery	Voltage has increased again	Battery resumes normal function	No action needed
<b>Total under voltage</b> - Alarm 1	Battery pack is getting low	Discharging continues with alarm	Charge the battery soon
<b>Total under voltage</b> - Alarm 2	Battery pack is too empty	Battery turns off	Recharge battery
<b>Total under voltage</b> - Recovery	Voltage is now okay	Battery turns back on automatically	No action needed
<b>Charging overcurrent</b> - Alarm 1	Charging current is slightly high	Charging continues	Ensure correct charger is used
<b>Charging overcurrent</b> - Alarm 2	Charging current is too high	Charging is stopped	Use correct charger, try again

Continued on the next page

# TROUBLESHOOTING

BMS Message / Parameter	What it Means	What the Battery Does	What You Can Do
<b>Discharging overcurrent - Alarm 1</b>	Current draw is approaching the limit	Discharging continues	Reduce power use if possible
<b>Discharging overcurrent - Alarm 2</b>	Power draw is too high	Battery turns off	Disconnect device, wait a moment, and reconnect
<b>Charging high temperature protection</b>	Battery is too hot during charging	Charging is stopped	Let battery cool down
<b>Charging low temperature protection</b>	Battery is too cold to charge safely	Charging is stopped	Warm up battery before charging
<b>Discharging high cell temperature protection</b>	Battery too hot while in use	Discharging stops	Let battery cool down
<b>Discharging low cell temperature protection</b>	Battery too cold to use	Discharging stops	Let battery warm up before using again
<b>Short circuit protection</b>	A short circuit or severe fault detected	Immediate shutdown	Check wiring and connections
<b>Voltage difference protection</b>	Big difference betn cells detected	Balancing may activate or alarm triggered	Fully charge battery to balance cells
<b>Cell temperature difference protection</b>	One cell is much hotter/colder than the others	Alarm or protection triggered	Let temperature stabilize; check for blocked airflow

Continued on the next page

# TROUBLESHOOTING

BMS Message / Parameter	What it Means	What the Battery Does	What You Can Do
<b>SOC protection</b>	Battery state of charge is too low	Battery turns off	Recharge battery
<b>MOS temperature protection</b>	Power controller overheated	Battery shuts down temporarily	Let system cool before reuse
<b>Ambient temperature protection</b>	Environment around battery is too hot	Charging or use stops temporarily	Move battery to cooler location

**Note:** After most protections, the battery will resume operation automatically once the condition is back to normal and the battery will recover by itself. In rare cases such as a critical protection (for example, an external short circuit detection), the battery may shut down permanently for safety reasons.

## In this case:

- First check the battery and make sure there is no longer a short circuit or fault in the electrical system.
- Then press and hold the push button on the outer casing of the battery for 3 seconds to clear the protection and restart the battery.

If the battery does not resume operation after following these steps, please contact support for further assistance.

# INSPECTION AND CLEANING

Regular inspection and basic cleaning help ensure safe operation and maximize battery lifespan. The battery contains no user-serviceable parts and must never be opened or modified.

## Visual Inspection


Inspect the battery periodically, especially before and after installation or port:

- **State of Charge (SoC):** Monitor the charge level regularly, particularly during extended storage.
- **Physical condition:** Check for signs of deformation, swelling, corrosion, leakage, or cracks in the housing.
- **Performance degradation:** Consider replacing the battery if runtime drops below 80% of the original level or if charging becomes unusually slow.

## Cleaning

To clean the battery:

- Wipe the housing with a soft, dry cloth to remove dust and debris.
- If needed, slightly dampen the cloth with water only.
- Do not use solvents, oils, or abrasive materials, as they may damage the enclosure or markings.
- Use low-pressure compressed air to clean around the connectors.
- Keep all connectors dry, clean, and free of corrosion.

 **WARNING:** Do not spray water directly on the battery or use high-pressure cleaning equipment. The battery is IP44-rated and is not waterproof.

# DISPOSAL AND RECYCLING

In accordance with Article 13 of the EU Battery Regulation (EU) 2023/1542, MILA Nordic is registered as a battery producer and provides a free take-back service for end-of-life batteries.

This battery is marked with the crossed-out wheeled bin symbol, indicating that it shall not be disposed of with household waste. Instead, it must be returned to an authorized battery recycling facility or sent back to MILA Nordic for proper handling.

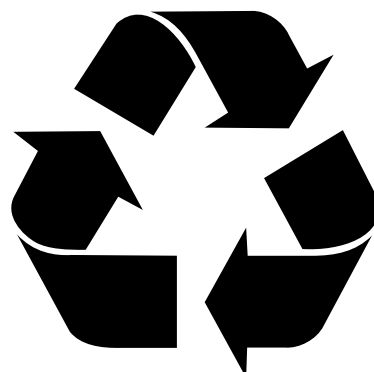
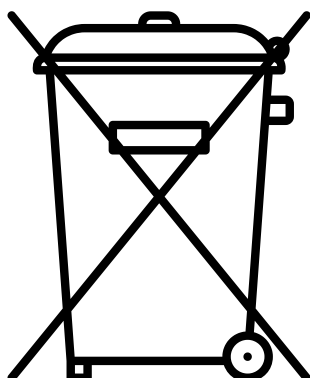
A battery is considered end-of-life when it no longer delivers sufficient runtime for its intended application, or if it is physically damaged and cannot be safely reused.

Recycling helps prevent environmental pollution and enables the recovery of valuable materials such as lithium and aluminum. MILA Nordic ensures that all returned batteries are treated in accordance with the environmental and material recovery standards outlined in Regulation (EU) 2023/1542.

Return is free of charge; however, the customer is responsible for arranging and covering any shipping costs.

For detailed instructions on end-of-life handling and recycling, please refer to the Disposal Guide provided by MILA Nordic.

If the battery is to be recycled by a third-party facility, please contact MILA Nordic to obtain the recommended disassembly procedure to ensure safe and compliant handling.



# ACCESS TO DOCUMENTATION

The battery is equipped with a label that includes key information such as the product name, part number, serial number, voltage, capacity, and a QR code.

The serial number is essential for product traceability and technical support. Always refer to this number when contacting GMR Maskiner.

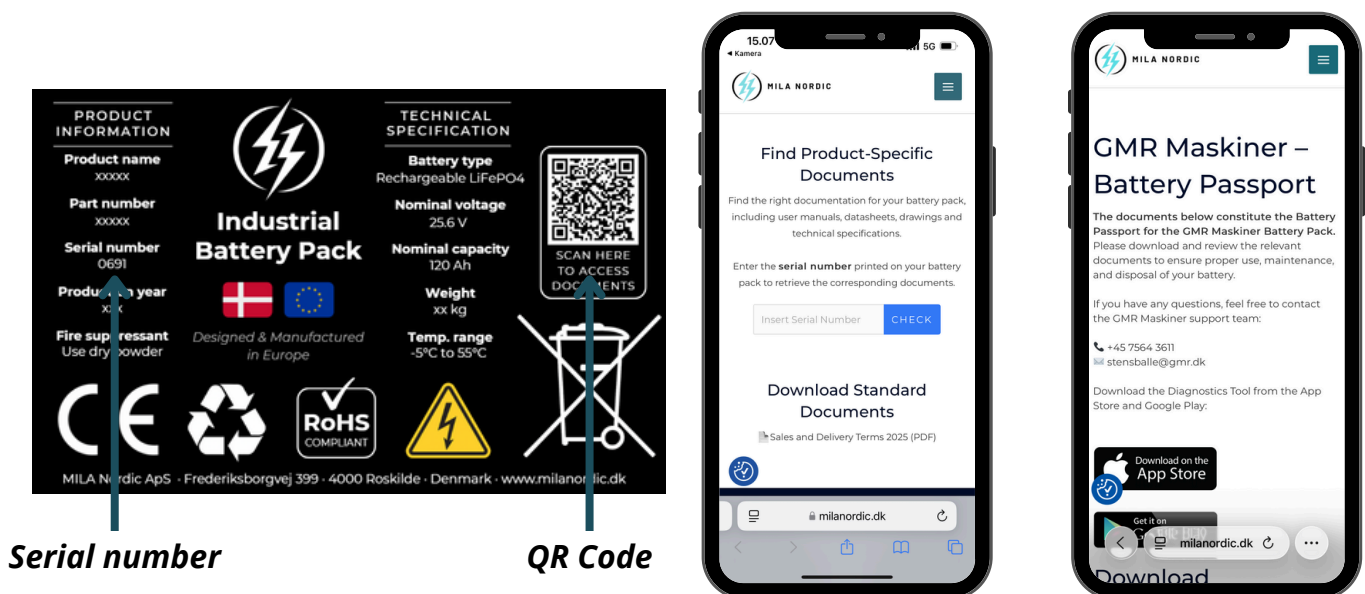
To access documentation and technical information specific to your battery, follow these steps:

1. Scan the QR code printed on the battery label
2. You will be directed to the MILA Nordic Document Hub
3. Enter the serial number printed on the label
4. Click "Submit"

You will then have access to documentation specific to your battery's, including:

- Product Datasheet
- User Manual
- Safety Data Sheet (SDS)
- Disposal Guide

This ensures that you always have access to accurate, up-to-date documentation based on your battery's unique specifications and production details.



# CONTACT INFORMATION

MILA Nordic can be reached via



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